



A list of all E-services

Showcase online systems

-  **e-government Procurement System**
Records Feedback, complain, suggestions from the public about corruptions allegations/incidents etc.
-  **Veterans Administration System (VAS)**
The system that pays the veterans allowance
-  **Integrated Beneficiary System (IBR)**
The IBR system principally comprise of eight (8) functions: (i) integration service (ii) beneficiary data management (iii) beneficiary payments data (iv) beneficiary grievances and complaints data v) data analytics, monitoring and reporting (vi) knowledge management (vii) verification services and (viii) systems administration.
-  **Child Protection Register**
keep track of people convicted of specific offences listed in the Child Care and Protection Act (Act 3 of 2015) section 238 (8) who are prohibited to work with children.
-  **National Population Register System (NPRS)**
kNPRS manages the birth to death vital event life cycle of citizens and permanent residence. Additionally, the system is used to issue birth, death, marriages and National identity documents.

Contact us now

-  Parliament Office Buildings, Robert Mugabe Avenue, Windhoek
-  info@opm.gov.na
-  +264 61 287 9111
Fax: +264 61 2872002



Republic of Namibia
Office of the Prime Minister
Department of Public service
Information Technology Management



Introducing

GOVERNMENT e-Services

Reforming Governance through technology

objective here

Mandate of the department



To establish and enforce standards and practices across GRN for consistency and alignment of efforts in e-Government project implementation and practices.



·To work with OMAs and the department of Public Administration for their Business Process Re-Engineering initiatives and provide guidance for the definition of their projects in line with the eGSAP. Implementation assistance will be provided to OMAs in the form of guidance, project reviews and audit for quality assurance and compliance.



·To carry out e-Readiness assessment within the Public Sector for e-government and carry out assessment of training needs, coordinating programs geared towards skills development and capacity building of government officials to be able to partake in the rendering services online and collaborate among themselves. Capacity building programs will also be defined for ICT resources of OMAs to ensure capacity for sustainability of Information Systems across government.



·Promotion of e-Government within Namibia and collaborative efforts for inter-governmental exchange programs.



·To provide inputs for legal frameworks to support e-government practices.

Home Affairs E-Services



Some of our key services



Passport Services

Ministry Of Home Affairs, Immigration, Safety And Security

Apply for new or renewal of your ordinary Passport online or Track your Application Status, Please Take Note Currently

If You Have Any Queries Regarding Passports Please Feel Free To Call Us At +264 81 951 0269/0184

For Any Other General Queries Please Feel Free To Call Us At +264 81 951 0184 / +264 81 951 0196 / +264 81 951 0629



E-Procurement Services

Ministry Of Finance

Record the use of information and communications technologies by public entities, bidding community, regulatory, oversight agencies, other supporting service providers, and civil society in conducting ethical procurement activities of the government procurement process cycle for the procurement of goods, works and service, and management of contracts ensuring good governance and value-for-money in public procurement

A list of all E-services

Showcase online systems



e-government Procurement System

Records Feedback, complain, suggestions from the public about corruptions allegations/incidents etc.



Veterans Administration System (VAS)

The system that pays the veterans allowance



Integrated Beneficiary System (IBR)

The IBR system principally comprise of eight (8) functions: (i) integration service (ii) beneficiary data management (iii) beneficiary payments data (iv) beneficiary grievances and complaints data v) data analytics, monitoring and reporting (vi) knowledge management (vii) verification services and (viii) systems administration.



Child Protection Register

keep track of people convicted of specific offences listed in the Child Care and Protection Act (Act 3 of 2015) section 238 (8) who are prohibited to work with children.



National Population Register System (NPRS)

kNPRS manages the birth to death vital event life cycle of citizens and permanent residence. Additionally, the system is used to issue birth, death, marriages and National identity documents.